



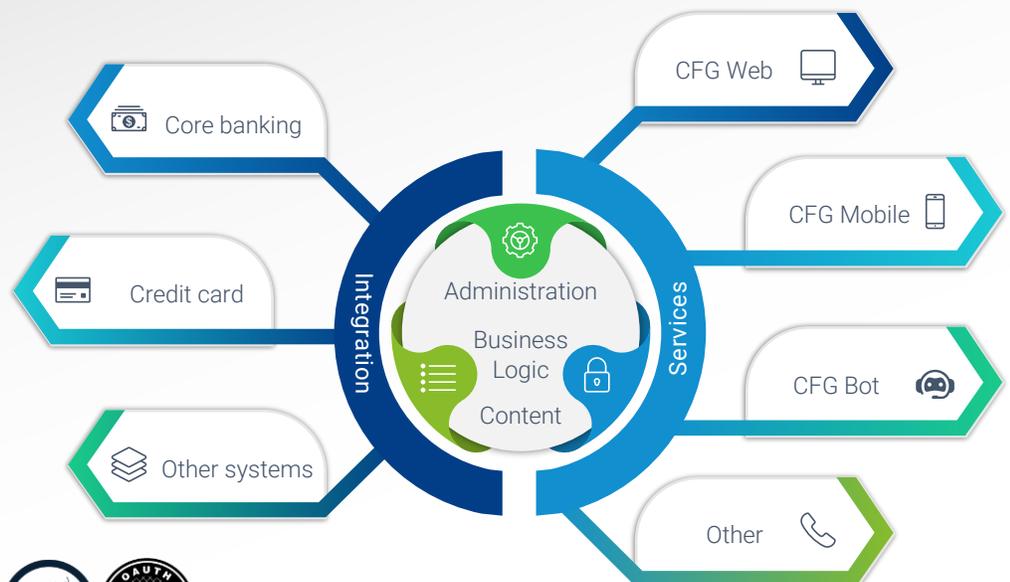
CFG is a Suite of Products that allow customers of financial institutions to manage their accounts and access new services remotely, from a computer or mobile device.

It has a proven and effective financial Chatbot solution based on Artificial Intelligence since its deployment handles more than 500 enquires and common banking tasks.

It also provides Financial Institutions with a way to take advantage of new delivery channels for their products and services. Reducing operating costs, with high availability and in a safe and reliable way



CONSUMER FINANCIAL GATEWAY

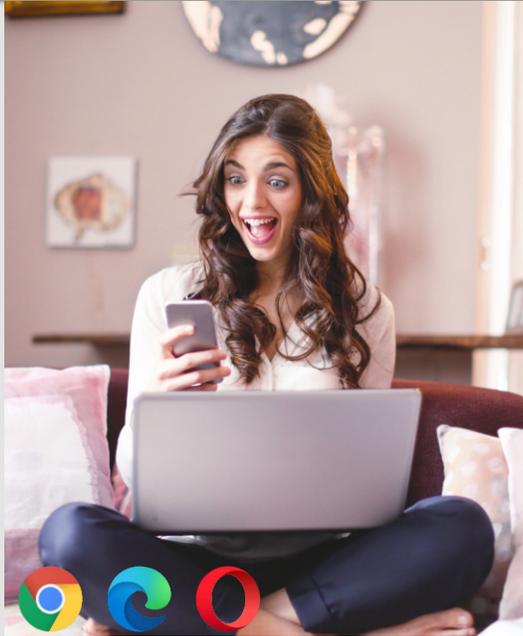


# CFG Web

## Digital Banking

### 100+ services that include:

- Password Change
- Username Change
- Data Update
- Manage /Customize Favorites
- Message Tray
- Commonwealth Accounts
- Dynamic Advertising Banners
- Banking Segmentation Management
- Custom Tops
- Excel, PDF, Money and Quicken exports
- Category Management
- Virtual Keyboard
- Antiphishing
- Secret Question



## Corporate banking

With the administrative user, companies have the control to establish their platform access policies.

Additional users can be operational, authorizers and read only, maintaining full control of transactions.

Each user has separate access that can be assigned transactional caps per account.

With the ability to make bulk payments you can quickly schedule payroll payment or payments to suppliers.

### Inquiries

- Consolidated inquiry
- Transaction inquiry

### Savings accounts

- Balance detail
- Booking detail
- Statement
- Account movement

### Current account

- Statement
- Account movement
- Balances

### Term deposit

- Balance check
- Movements

### Loans

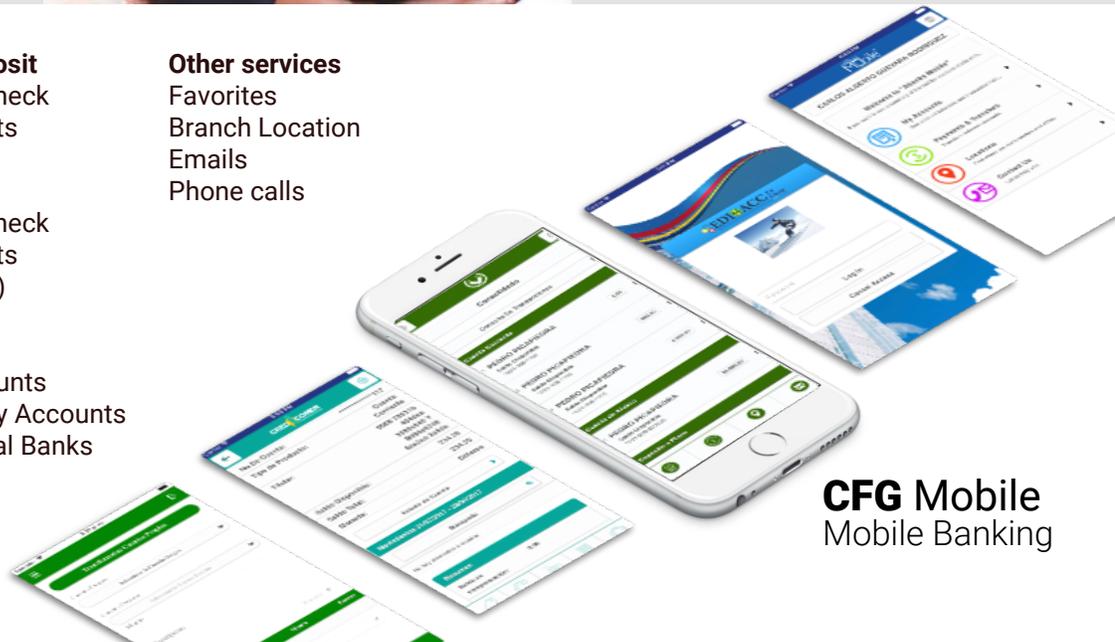
- Balance check
- Movements
- Payments)

### Transfer

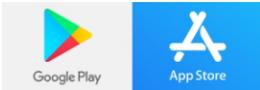
- Own accounts
- Third-Party Accounts
- Other Local Banks

### Other services

- Favorites
- Branch Location
- Emails
- Phone calls



**CFG Mobile**  
Mobile Banking



## CFG Bot

"AI" Financial Chatbot



**Reduce repetitive calls**

It comprises 85 - 95% of bank inquiries



**Improve customer service**

Instant answers, 24/7 on the customer' channel of choice



**Increases sales**

Increases placement of new products by 25%

